

STATE OF DELAWARE

Division of Development Disabilities Services Task Force

Meeting Minutes - October 23, 2019

- 1 Senator Stephanie L. Hansen, Co-Chair, called the meeting to order at 1:00 p.m. Those present
- were Representative Kendra Johnson, Co-Chair, Representative Kevin S. Hensley, Marissa
- 3 Catalon, Deputy Director for the Division of Development Disabilities Service (DDDS), Laura
- 4 Strmel, Director of Employment Services at St. John's, Bianca Allegro, Director of Delaware
- 5 Mentor, Terri Hancharick, Chair of the Advisory Council for DDDS, Vice-Chair of the State
- 6 Council for Persons with Disabilities, Kyle Hodges, Policy Director for the State Council for
- 7 Persons with Disabilities, Gary Heckert on behalf of Rita M. Landgraf, University of Delaware
- 8 and former Cabinet Secretary for Department of Health and Social Services. Senator Anthony
- 9 Delcollo, Gary Cassedy, Michele Mirabella, Roy LaFontaine III, Allan R. Zaback, and Albert
- 10 Anderson, Jr. were not present. A quorum was met.
- 11 Co-Chair Hansen welcomed everyone and asked for introductions of those in attendance and the
- 12 organization they represent.
- 13 A motion was made to accept the October 9, 2019 minutes as presented by Representative Hensley.
- 14 Representative Johnson asked for a point of clarification on how the attendance shows her as
- present on the top of the minutes but absent for a vote. Holly Vaugh Wagner clarified by stating
- that although she was present for the meeting via telephone, she was not present for the motion
- and vote to approve the minutes. The motion was seconded by Laura Strmel. All in favor, no
- opposed, the motion carried, 9-0. Senator Anthony Delcollo, Gary Cassedy, Michele Mirabella,
- 19 Roy LaFontaine III, Allan R. Zaback, and Albert Anderson, Jr. were absent.
- 20 Holly Vaughn Wagner, Division of Research and JLOSC Attorney, discussed the FOIA
- 21 requirements for an Executive Session of the DDDS task force and its subcommittees. The meeting
- 22 notices are to include the date, time, and location of the meeting and must be posted on the
- 23 legislative website, the Delaware Public Meeting Calendar, and in the location of where the
- 24 meeting will be held at least seven calendar days prior to the meeting date. A statement must be
- 25 included on the meeting notice and agenda that the task force or subcommittee may enter executive
- session and explain the reason, within the statute, for the executive session. The executive session
- 27 should be used on very rare occasions and only for discussion of a specific person or personnel
- 28 matter. The committee must vote to go into executive session and no votes can occur in the
- 29 executive session. The committee must return to a public session and conduct any votes at that
- 30 time. Mark Brainard, JLOSC Analyst, will post all required documents. A quorum consists of the
- 31 majority of members and is required for all votes taken, but not necessary for the discussion of

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- 32 business. Members of the task force were asked to contact Holly Vaughn Wagner for any questions
- on this process.
- 34 Gabriela Kejner from DHSS stated that the first meeting of the Structure/Leadership
- 35 Subcommittee occurred before this discussion and questioned when minutes from that meeting
- would be available. Mark Brainard stated that the plan was to have the draft minutes approved by
- 37 the subcommittee at the next meeting, so they could be posted on both the legislative website and
- 38 the State Public Meeting Calendar.
- 39 Co-Chair Hansen moved to item number 3, an update on the Task Force Subcommittees. Co-Chair
- 40 Kendra Johnson, chair of the DSP subcommittee, stated that the first meeting was held on October
- 41 18, 2019 at Elwyn Delaware (321 11th St. Wilmington, DE) and featured a great turnout from the
- 42 public. Representative Johnson stated that she asked everyone to introduce themselves and state
- 43 why they were interested in becoming a part of the subcommittee. The synopsis of the legislation
- was then discussed, and Gary Cassedy volunteered to provide information on the rate structure, so
- 45 the subcommittee would be on the same page. There was also a discussion on collecting
- 46 information relating to National Core Standards, providing a list of day and residential providers,
- 47 and following up with DDDS regarding turn-over rates and data. The next meeting will be
- November 1, 2019 in Legislative Hall. The minutes are currently being prepared and will be sent
- 49 to Mark Brainard for posting.
- 50 Laura Strmel, Chair of the Substantiated Incidents Subcommittee, stated that the subcommittee
- met immediately prior to this task force meeting (held on October 23, 2019). There was a great
- 52 turnout for this meeting with only two subcommittee members not present. A family member on
- 53 the subcommittee brought up a concern on confidentiality. Terri Hancharick and the Ability
- Network of Delaware offered that Attorney General Kathy Jennings is looking into the issue of
- access to information after an investigation or incident. The data collected from DDDS has been
- given to members of the subcommittee. A concern came up that some older data existed but was
- 57 categorized differently impacting the overall conclusion. The subcommittee recommended that the
- task force vote to request the data methodology DDDS is currently using, and to receive any data
- 59 that may have changed.
- Terry Olson from the ARC of Delaware stated that some of the data had been miscategorized and
- 61 corrections would be made. Marissa Catalon said that the information is from FY17 and additional
- work is being done to clarify the collection and categorization of data. A concern expressed by the
- 63 subcommittee surrounded notification of the providers and families if the categorization of
- 64 incidents were changed from substantiated to unsubstantiated. Bianca Allegro stated that there may
- be some concern as to whether the data comes from the Harmony System, which is why looking
- at the how the data is collected will help the subcommittee. Co-Chair Hansen repeated the motion
- 67 from Laura Strmel that DDDS provide the current data methodology and identifying any data that
- 68 may have changed to the subcommittee. The motion was seconded by Representative Hensley,
- 69 with all present voting in favor, no opposed and Senator Anthony Delcollo, Gary Cassedy, Michele

- 70 Mirabella, Roy LaFontaine III, Allan R. Zaback, and Albert Anderson, Jr. absent. Kyle Hodges
- 71 questioned how the Substantial Incidents Subcommittee was going to work in conjunction with
- the Regulations Subcommittee. Laurel Strmel stated that while it has not been discussed yet, it will
- be part of the discussions moving forward.
- 74 LJ Thomas spoke on behalf of Allan Zaback, the chair of the Structure & Leadership
- 75 Subcommittee, which held its first meeting on October 8, 2019. On October 11, 2019, Chair
- 76 Zaback submitted a list of information requests to DDDS including turn-over rates, job
- descriptions, vacancies for case managers. Marissa Catalon stated the request was received, and
- 78 DDDS was working on getting the information that was requested. The next meeting of the
- subcommittee was scheduled for November 5, 2019.
- 80 Co-Chair Hansen shifted to the Regulations Subcommittee. There was not a member present to
- 81 provide an update and a meeting had not been scheduled.
- 82 Co-Chair Hansen moved to the Prevailing Service Delivery Issues Subcommittee. While there was
- 83 no one present at the meeting, Mark Brainard read an email from the chair of the subcommittee,
- 84 Michele Mirabella, stating the first meeting was held on October 11, 2019. The subcommittee
- 85 discussed how to better tackle its assigned policy areas and review the guide to PROBIS. The
- 86 members agreed to conduct case studies for each area so that the findings were organized when
- presented to the committee. The next meeting was scheduled for November 1, 2019 at 10:00 am.
- in Legislative Hall.
- 89 Co-Chair Hansen asked if there were any additional updates from task force members. There was
- 90 nothing additional from those in attendance.
- 91 Co-Chair Hansen requested that everyone look over the written public comment provided
- anonymously by two DDDS employees.
- 93 Co-Chair Johnson stated that it was a wonderful idea to create the subcommittees, which has
- already assisted in meeting the goals of the task force.
- 95 With no additional comments, Co-Chair Hansen adjourned the meeting at 3:02 p.m.
- 96 Respectfully prepared by:
- 97 Amanda McAtee and Mark Brainard, Jr., JLOSC Analysts, Joint Legislative Oversight and Sunset
- 98 Committee.
- Access to the audio recording of this proceeding is available upon request.